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Raven Products Standard Terms & Conditions of Sales

1. Goods are FOB Raven Products; Westborough, MA distribution center.
2. ALL freight BEYOND Raven's distribution center is at customer's expense.
3. Raven will pay freight to customer (FFA) on orders meeting or exceeding \$750 net invoice total (excluding freight).
4. Standard payment terms are 2% 10th Net 30 Days.
5. All returns MUST include pre-approved "Return Goods Authorization"
6. All returns (excluding defects) must be in original packaging and in re-sellable condition or no credit will be issued.
7. A monthly finance charge of 1-1/2% will added to all past due invoices. All past due and un-collectable accounts are subject to attorney's and collections fees as per Massachusetts law.
8. ANY & ALL exceptions to these Terms & Conditions MUST be in writing and agreed upon by both parties.